

Annexure I | Domestic Shipping

Shipment wise Cost

Service Type	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5
	Base Rate	Base Rate	Base Rate	Base Rate	Base Rate
Air Service (Per 500 Grams)	37.00	52.00	58.00	65.00	87.00
Air Service (Per 1 Kg)	54.00	78.00	92.00	99.00	110.00
Surface Service (Per 2 Kg)	X	X	X	X	X
Surface Service (Per 5 Kg)	95.00	105.00	115.00	135.00	155.00
Surface Service (Per 10 Kg)	160.00	195.00	210.00	240.00	260.00

Courier Details

Service Type	Weight Slab	Partner
Air	500 Grams	Bluedart FedEx Delhivery Aramax Gati DotZot V-Xpress
Air	1000 Grams	FedEx
Surface	5 Kg	FedEx Gati
Surface	10 Kg	FedEx Delhivery Aramex Gati DotZot

Terms & Conditions

Fuel Surcharge	Zero (0%)
Bluedart Cess	30% on base freight.
Cod Charges	INR 50 or 2% of the invoice value, whichever is higher.
Return Charge	Same as forward charges.
Reverse Pick Up Charge	1.5 times of forward charges. (i.e- if forward charges – INR 100, then reverse charge is INR 150)
Address Correction Charges	INR 55 per consignment
Advancement Fees & Duties & Taxes	Tax amount (actual paid) + 5% of tax paid or Inr 50, whichever is higher, wherever applicable.

Insurance Charges on Invoice value (Optional)	Sum Assured	Premium
	(i) Up to 5000	0.00 %
	(ii) 5001 to 50000	0.75 %
	(iii) 50,001 to 1,00,000	1.00 %
	(iv) 1,00,001 to 2,00,001	2.00 %
	(v) Above 2 Lakh	On Demand Quote.
Certificate of Fact	0.5% of the invoice value or INR 20 whichever is more. (optional)	
Chargeable Weight	The volumetric or dimensional weight is calculated and compared with the actual weight of the shipment to ascertain which is greater; the higher weight is used to calculate the shipment cost.	
Volumetric Calculation	The volumetric weight of a shipment is a calculation that reflects the density of a package. Volumetric calculation: Air - LXBXH / 5000 (in Cms) surface LXBXH /4500 (in Cms)	
Manual Label Penalty	INR 500 per shipment.	
ODA / OPA / ESS	INR 1000/ per consignment or INR 150/kg, whichever is higher.	
Billing / COD Disputes	All disputes in the bills & cod should be raised within 7 days & 30 days (Respectively) from the date of submission of the bills/ cod reports, failing to do so, queries and issues will not be entertained. All such issues to be mailed on accounts@shipyaari.com on timely basis	
GST	Taxes will be levied additionally on total billing at prevailing rate notified by govt. Currently @ 18% GST.	

Highlights of Agreement

This document summarizes the terms and conditions of using Shipyaari Service as mentioned in the legal agreement. You are required to read, understand, and agree to these terms.

- I have read and understood the shipping rates of all the courier companies and their sub services and understand that the shipping rates are subject to change once a year.
- I understand that sending of **prohibited items like hazardous or flammable substances, arms & ammunitions, etc. is not permissible** and I shall abide by those restrictions.
- I understand that I should **use only shipping labels (AWB'S) that are generated from the dashboard** and not manual labels; use of manual labels will result in a fine of Rs. 500/-+ taxes.
- I understand that there is a 5% chance that pick-up services may face issues due to operational concerns of the courier company especially in case of new pickup locations.
- I understand that sometimes the volumetric weight of my package could be higher than physical weight and agree to be billed for whichever is higher.
- I understand that I will be liable for the freight charges and the return charges of a shipment if returned.
- I **agree to declare the accurate weight and dimensions of my packages while scheduling shipments**. I also agree that no dispute can be raised with respect to billing, due to incorrect entry of data while scheduling. Shipment will be billed as per slab & services selected. Wrong declaration of weight will multiply the slab rate & not jump to next slab. For Example, Service selected for 500 Gms & actual weight is 1Kg then billing will be done at the rate of 500 Gms X 2.
- I understand that there are certain additional taxes like entry taxes levied by certain state government and I am liable to bear those taxes when required.
- I understand **that proper packaging of my products has to be done from my end**. I shall be solely liable for any damage arising out of improper packaging.
- I understand that additional government rules and norms can be applicable while shipping to certain states and subject to change without prior intimation and will abide by them.
- I understand that MSDS is required for shipping liquid and semi-solid products and agree to furnish the same for every consignment that carried such products.
- I also understand that **liquid and semi-solid products cannot be sent via air and will be sent only through surface shipping**.
- I Understand that **Proof of Delivery will not be provided after 30 days of Delivery**.
- I understand that I **can't raise disputes of any shipment beyond 7 days of bills being submitted and can't raise disputes with respect to cod if not raised within 30 days of delivery**.
- I understand the process of insurance claim takes 45 to 60 days and that insurance is provided only for the invoice amount & does not include the freight charges of the shipment.
- I understand that in case of discrepancies in the bills, the dispute should be raised within 7 days. I also understand that the following things would be required as proof:
 - Manifest signed by the pickup boy.
 - Pictures of Shipments along with original label.
- Disputes with respect to weight if not satisfactorily resolved then image proof of the shipments should be provided. In any case courier company decision will be final decision.

I Confirm that I have read, understand & I agree to above points.

Sign: _____

Date: _____